ENHANCED CALLING FEATURES

Feature	Instructions
Fixed Number Call Forwarding	Forwards incoming calls to a number that has been predetermined by the subscriber. Enables activation/deactivation without entering the destination number each time. • To enable, press *72 and wait for a confirmation tone • To disable, press *73
SimRing	Allows subscriber to specify a list of numbers which are rung (in addition to subscriber's own number) whenever subscriber line is called. Any of the numbers that are rung can answer the call. • To enable SimRing, press *361 • To disable SimRing, press *362
Find Me Follow Me	Allows subscriber to specify a list of numbers that are rung whenever subscriber's line is called and an order for those numbers. Each number is rung in order (and several numbers can be rung simultaneously) until one of them is answered. Or the list is exhausted. • To enable Find Me Follow Me, press *371 • To disable Find Me Follow me, press *372
Do Not Disturb	Allows subscriber to block their line to temporarily prevent incoming calls. • To enable Do Not Disturb, press *78 • To disable Do Not Disturb, press *79
Call Hold	Allows subscriber to put a call on hold in order to dial another number, then switch between the two calls. • Hit flash-hook, dial *52, then dial another number
Reminder Call	Allows subscriber to schedule reminder calls, either once or at regular intervals (for example daily or weekly).
Long Distance Mandatory Validated Account Codes	Allows long distance calls to require that an account code is entered and validated against configured permitted values.
Privacy Defender	Allows subscriber to screen and reject unwanted calls from telemarketers by ensuring that all calls are identifiable.

CALLING FEATURES

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Anonymous Call Rejection	Rejects Private Numbers Does not block unknown or out of area numbers.	A – *77 D – *87	Must be activated from customer's phone by dialing *77. Listen for confirmation beep. To cancel, dial *87 and listen for the confirmation beep.
Automatic Call Back	Automatically redials the last busy number called from your line until the line is free (up to 30 minutes).	A – *66 D – *86	When you hear a busy signal, press and release the switch hook. Listen for a special tone. If you've already hung up, lift the handset and listen for a normal dial tone. Dial *66. If the line is still busy, hang up. Your phone will check the number for up to 30 minutes. A special tone callback ring will alert you if the line becomes free. If you lift the handset, your call will automatically be placed. To cancel dial *86.
Automatic Recall	Allows you to automatically redial the calling party of the last incoming call whether the call was answered or unanswered.	A – *69 D – *89	Lift the handset and listen for a normal dial tone. If you were on the phone and ignored a call waiting tone, press and quickly release the switch hook. Dial *69. Your call will go through like a normal call. If the line is busy, hang up. Your phone will keep trying the line for up to 30 minutes. A special callback ring alerts you if the line becomes free. Lift the handset to automatically place the call. To cancel dial *89. Listen for the confirmation announcement and hang up.
Call Forwarding	Allows you to transfer your incoming calls automatically to another phone.	A – *72 D – *73	To forward your calls, lift the receiver and dial *72. At the dial tone, enter the number where you wish your calls to be forwarded. When someone answers at the forward number, Call Forwarding is put into effect. If there is no answer, or the line is busy, hang up and repeat the previous steps. If you do this within two minutes, you'll hear two beeps, indicating Call Forwarding is in effect. To discontinue, lift the receiver and listen for the dial tone. Dial *73, listen for two beeps. Call Forwarding has been deactivated.

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Busy Call Forwarding	Allows you to forward incoming calls when the line is busy to a different number.	A – *90 D – *91	Dial *90 and wait for the stutter dial tone. Enter the forwarding telephone number. When an answer is received from the forwarding telephone number, Call Forward Busy has been activated. If the forwarding number is busy or does not answer, the activation steps can be repeated within two minutes, which will activate Call Forward Busy. To deactivate dial *91.
Delayed Call Forwarding	Allows you to forward incoming calls to a different number after a specific number of rings.	A – *92 D – *93	Dial *92 and wait for stutter dial tone. Enter the number of rings desired (2-9), followed by the forwarding number. (If a number of rings other than 2-9 is entered, the activation will fail). When an answer is received from the forwarding number, Call Forward No Answer is activated. If you get a fast busy signal, try deactivating and reactivating. If the forwarding number is busy or doesn't answer, the activation steps can be repeated within two minutes. Call Forward No Answer will then be activated. To deactivate dial *93.

Feature	Description	Codes *A = Activate* *D = Deactivate*	Instructions
Remote Access Call Forwarding	Allows you to turn on, turn off or change your forwarding number from a location other than the station from which calls are being forwarded. In order for this feature to work, customer must also be subscribed to and/ or call forward, call forward busy, or call forward no answer. If pin number is not established, pin number will default to last four numbers of telephone number.	A – *72 D – *73	A personal pin number must be established with Range in order to use this feature. Dial access number (Range access number is your prefix plus 4800, example 347-4800. In other Range areas, it could be your prefix plus 7575, example 746-7575). You will hear the line answer with a double beep and a second dial tone. Dial your home phone number (do not use area code) and four-digit personal pin number in sequence. You will hear a double beep and a second dial tone. Dial *72. You will hear a double beep and second dial tone. Dial in the number you are call forwarding to (phone number entered does not ring). You will hear a double beep indicating Call Forwarding has been activated. To deactivate Call Forwarding Remote Access, dial your prefix plus 4800. You will hear the line answer with a double beep and a second dial tone. Dial your home phone number (do not use area code) and four digit personal pin number in sequence. You will hear a double beep and a second dial tone. Deactivate by dialing *73. You will hear a double beep indicating Call Forward has been deactivated.
Caller ID/Name and Number	Allows you to see the caller's name and phone number before answering.		Requires Caller ID phone or Caller ID display box.
Caller ID/Call Waiting	Allows you to see who is calling before answering the second call.		If you hear a call waiting tone, you can see who's calling you by viewing your Caller ID/Call Waiting display box.
Call Waiting	A special tone alerts you to a waiting call; the person calling hears a normal ring.	D – *70	While on the phone, a special tone alerts you a second call is waiting. Press and quickly release the switch hook on your telephone. Your first caller is automatically placed on hold while you're connected with the second caller. Press and release the switch hook again to return to the original call. To deactivate Call Waiting, dial *70.

RANGE

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Calling Name and Number Delivery Blocking/Per Call Blocking	Allows you to block the display of your name and/or number on outgoing calls. Available at no charge to all customers on a per call basis.	A – *67	To block your name and number from going out on caller ID on a per call basis dial *67 and then the number you are calling.
Calling Name and Number Delivery Suppression	Automatically blocks the delivery of the calling party's name and number on all calls.	D – *82	To deactivate this on a per call basis, dial *82. This will send your name and number out on Caller ID boxes.
Customer Originated Trace	Allows you to initiate a trace on the last incoming call. This is used for threatening & harassing purposes only.	*57	Dial *57. This generates a record at the Range office tracing the number. Information will be given to local law enforcement only.
Distinctive Ring	Allows two numbers to be assigned to a single line. Each number is assigned a unique ringing pattern so the nature of the call can be determined.		The main telephone number will have a normal ring. The second number will have a distinctive ring, such as two short rings. If you also have call waiting, the main number will have a normal call waiting tone and the second number will have a distinctive tone, such as two short tones.
Long Distance Alert	Provides a distinctive ring on all incoming long-distance calls.		
Remote Call Forward/ Remote Call Forward Appearance	Allows a telephone number to be forwarded full time to another number. Customer needs to provide forwarding number to Range.		Programming for Remote Call Forwarding is performed by Range technicians at the request of the customer. Calls forwarded to a toll location will be billed at the applicable toll rates to the Remote Call Forward customer.
Selective Call Forwarding	Allows you to route important calls to an alternate phone number.	A – *63	Lift the handset and listen for the dial tone. Dial *63. Follow the voice instructions to establish your list of numbers to be forwarded to a selected number you have designated. Follow the voice instructions and dial 3 to turn the feature on or off. To add the last caller to your forward list, dial #01#.

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Selective Call Rejection	Allows you to have incoming calls from a list of user designated directory numbers rejected. Programmable up to 32 numbers.	A – *60	Lift the handset and listen for the dial tone. Dial *60. Listen for announcement telling you if feature is on or off. The recorded voice will then tell you how many numbers are currently stored in your rejection list. Follow the voice instructions and dial 3 to turn the feature on or off. To add the last caller to your rejection press #01#.
Speed Calling	Allows you to enter up to thirty telephone numbers, either local or long distance. You can then dial those numbers using a two digit code.	*75	Lift the receiver and listen for a dial tone. Dial *75. Listen for dial tone. Dial one of the 30 two-digit access code numbers (20-49). Dial the number you wish to speed code. Press the # key. Listen for confirmation tone to indicate your Speed Calling number is established. To call someone on your Speed Calling List, lift the handset and listen for the dial tone. Dial the one digit speed code, followed by the # sign.
Three Way Calling	Allows you to add a third party to your conversation.		To add a third party and hold your existing call, depress the switch hook for about one second. After you get a stutter dial tone, dial the third number. When the third party answers, you may talk privately before completing your three way connection; or with your third party on the line, depress the switch hook for about one second to add the holding party. Your three way call is now in effect. To disconnect the third party, depress the switch hook for about one second. You will now have only the original party the line. To disconnect completely, simply hang up.
User Transfer	Allows you to transfer an established call to another line.		Use of this feature also requires Three Way Calling. The transferring party is billed for the charges associated with transferred calls.

RANGE

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Voice Mail	Receives incoming calls for you, plays your recorded message, and records callers messages. Voice Mail gives you the services of an answering machine without power failure and takes calls while you're on the phone, so you don't miss important calls. 1st time must access Voice Mail from the number Voice Mail added to and must go through full tutorial.		Refer to previous pages for specific instructions for your area.