



JOB TITLE: DATA NETWORK TECHNICIAN OPEN DATE: 04/12/2021
LOCATION: FORSYTH, MT CLOSE DATE: OPEN UNTIL FILLED
SUPERVISOR: IT SUPERVISOR- FORSYTH

The statements herein are intended to describe the general nature and level of work being performed by employees and are not to be construed as an exhaustive list of responsibilities, duties and skills required of personnel so classified. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of the employer.

POSITION SUMMARY

Provides technical support for the companies' broadband data networks up to ISP transport equipment as well as customer communications and data networks, including Company broadband operations, customer owned LAN/WAN and personal computers and devices. Installs, programs, monitors, troubleshoots, and repairs all Company broadband transmission equipment and customer broadband data communications lines and equipment. Assist with maintaining records on Plant and Data. Assist IT Department with corporate network (LAN/WAN) installation, provisioning, and troubleshooting needs.

ESSENTIAL DUTIES & RESPONSIBILITIES

- Provide technical support for customer Internet problems including, but not limited to, broadband, wireless, email, and webhosting
- Assist IT Dept with all corporate network (LAN/WAN) needs, including installation, provisioning, and troubleshooting
- Install, configure, administer, and troubleshoot existing fiber optic, copper, and wireless infrastructure, and a variety of communications and data network equipment
- Read technical manuals and brochures to determine equipment needs that meet Company and customer broadband requirements
- Research, test, evaluate, and analyze network equipment. Recommend hardware and/or software for new broadband services and/or network upgrade improvements
- Monitor Company broadband network and system performance and act to isolate/repair network problems
- Monitor alarm network including, but not limited to, DPS, Calix CMS, and SolarWinds
- Maintain Network Maps, Solar Winds, and Visio
- Coordinate with affiliated company personnel and contractors as required for the installation and deployment of TCP/IP network systems and applications
- May Assist in the installation of telecommunications key and PBX systems and related communications hardware and data equipment to support company services
- Assist other departments as needed
- Perform all other related job duties assigned by management *

*These tasks do not meet the Americans With Disabilities Act definition of essential job functions and are usually less than 5% of time spent. However, these tasks still constitute important performance aspects of the job.

EDUCATION / EXPERIENCE

Any combination of education and experience equivalent to an associate degree in electronics, information technology, or related field (a minimum of two years of additional appropriate related experience may be substituted for each year of education). Previous experience with one or more of the following is desired: IT, LAN/WAN data networking, ISP, IP based and voice/data switching systems, telephone key systems & PBX installations. CCNA Certification preferred, but not required.

GENERAL INFORMATION:

The general work hours for this position are 8:00 am - 5:00 pm Monday through Friday. Overtime will be required on occasion. This is a non-exempt position, subject to the overtime provisions of FLSA.

Preferred Application Method:

Upload Resume and Cover letter AND complete online employment application at our website
<http://www.range.net/careers/>

Or:

Send resume with cover letter to:
Human Resources
email: jobs@range.net